



**"34 years of Caring, Welfare, and Development  
of people and environment"**



## **MISSION**

THE DISTRICT WILL CONTINUOUSLY PROVIDE THE PEOPLE OF CALAMBA WITH SUSTAINABLE, RELIABLE, POTABLE, AND ADEQUATE WATER, AT AN AFFORDABLE COST, BY BEING FINANCIALLY VIABLE AND INSTITUTIONALLY EFFICIENT.

## **VISION**

THE DISTRICT AIMS TO EXPAND THE SCOPE OF SERVICES WITHIN ITS AREA OF JURISDICTION, TO MEET THE EVER GROWING DEMAND FOR POTABLE WATER, AND TO SERVE ITS CONCESSIONAIRES WITH THE HIGHEST QUALITY OF SERVICE COMPARABLE TO WORLD CLASS UTILITIES.

## **CORE VALUES**

KNOWLEDGEABILITY

DEDICATION

COMMITMENT

LOYALTY

INTEGRITY

SIMPLE LIVING

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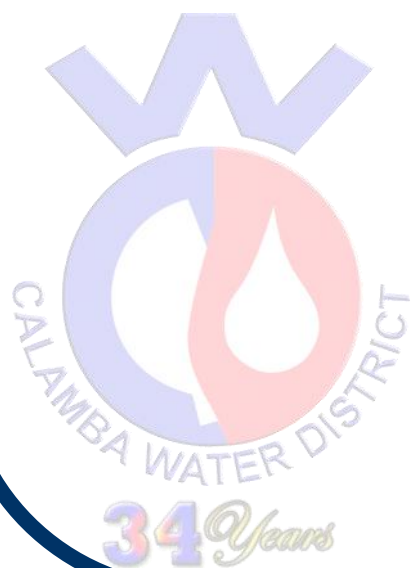
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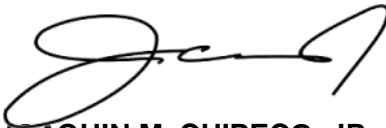


I am pleased to extend my warmest greetings to the officers and staff of the Calamba Water District on the occasion of their 34<sup>th</sup> anniversary celebration.

The past 34 years have presented the Calamba Water District with challenges related to the optimal use and distribution of available resources, institutional responsiveness, as well as ensuring clientele well-being and satisfaction. It is noteworthy how you have met all these satisfactorily. You have shown how you have become a responsive service provider for our growing number of people, You have indeed come a long way as our partner in strengthening our city's reputation as the ultimate "City of Growth, of Leisure, and of National Pride."

May I, therefore, congratulate you in this milestone, and join you in aiming for innovative strategies that will improve and pursue, to the fullest possible extent, the furtherance of your visions for the benefit of our people.



  
JOAQUIN M. CHIPECO, JR.  
City Mayor

# Message



As we celebrate our 34<sup>th</sup> Anniversary, let us *thank* the **Almighty God** for *His constant blessings and guidance*. It is evident that our organization, whether in an ordinary season and/or during occurrence of crisis, was never left unaided by our Creator, but instead always shines and in high spirit, a grace that we should all thank for.

Calamba Water District has grown from a mundane municipal waterworks until we became a very large water district. It has experienced a metamorphosis, from a small one to a remarkable institution, achieving industry excellence .

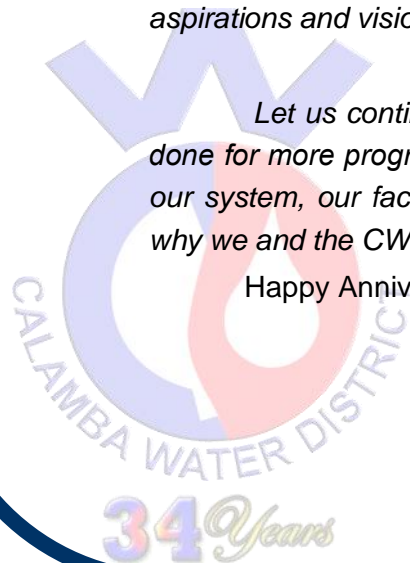
Calamba Water District will continue to touch each and every one in the City of Calamba by *providing quality, potable and affordable water*. Indeed, ours is a special institution, doing a very exceptional task. As water is essential in all dimensions of life, we should all be proud that each one of us has become an element to extend this extraordinary service to the people of Calamba. With this, *I encourage you to continue to be service-oriented, forever loyal, committed, and have the sense of ownership to fulfill our organization's mission, in order to realize CWD's aspirations and vision*.

*Let us continue to aim high, as there are still a lot of things that need to be done for more progress and development ..... our personnel's technical capabilities, our system, our facilities, and most of all, our services. Here are the very reason why we and the CWD exist.*

Happy Anniversary and Best Wishes to all!

A handwritten signature in black ink, appearing to read 'N. Liquido'.

**Engr. Nestor J. Liquido, PME**  
**Chairman of the Board**



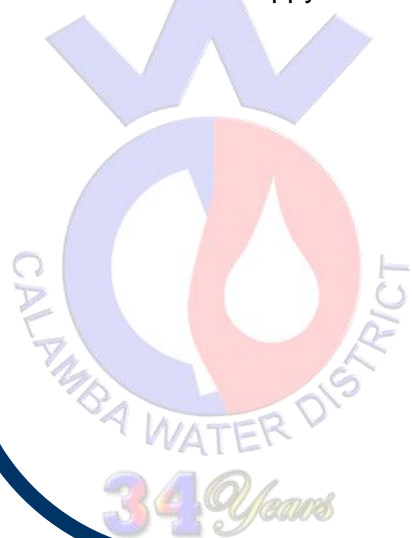
# Message



In celebration of the 34<sup>th</sup> year anniversary of Calamba Water District, let me bring back the words of Ralph Waldo Emerson, ***“What lies behind us, and what lies before us, are tiny matters compared to what lies within us”***

Tracing the path of yesterday, I consider my self truly privileged to be the manager of this District. 1976 is a year to remember for CWD. On this year, we started to serve the public by bringing potable water to the people of Calamba. From 700 residential connections in 1976, we spread the service to more than 38,000 residential and commercial connections as of the present.

We, indeed, have come far, but we never cease to widen the range of our service. From the very beginning, this company has the heart of bringing public service with pride and excellence. With these achievements, I thank each and everyone for being part of the 34 years of public service; for this will not be possible without the joint effort of CWD’s Board of Directors, Management and Staff. Your contribution made it possible for this institution to become progressive as it is right now. Happy 34<sup>th</sup> anniversary to all of us!



A handwritten signature in black ink, which appears to be 'Alberto M. Cervancia'.

**ENGR. ALBERTO M. CERVANCIA**  
General Manager

# ~ EDITORIAL ~

*“34 years of Public service, promoting Integrity and Excellence towards Success”*

This year, 4<sup>th</sup> of September, marks the 34<sup>th</sup> year anniversary of our very own, Calamba Water District. This magazine edition of Waterlife CWD Newsletter aims to recall the past, mention some challenges in the present, and elucidate our plan for the coming years.

As we go along our way in meeting the water demands of our concessionaires through water resources and modern technology, the powerful combination of Integrity and Excellence must still be our underlying commitment.

It is far more important to develop our mind together with our hearts as public servants, to the point that we become valuable to the people around us. We must place great value in the interest and concerns of the community we serve.

Let us bear in mind that no matter how ideal our strategic plans for the coming years, without the essential formula of Integrity and Excellence, we surely will not achieve success.

Just as the components of water nourish our body, we, as the water provider, are the “living organisms” that can promote and energize public service.

Happy Anniversary Calamba Water District!

*Public Servant*

*Yes we are!*

*Apt to lend a helping hand,*

*Ensuring to provide the Water Demand,*

*Going 24/7 extra miles*

*Day by day,*

*We keep an eye,*

*To meet your needs,*

*Our role to see,*

*We value the word INTEGRITY,*

*As part of our commitment*

*To the community.*

*By: Melody Oyos*

# A GIANT LEAP FOR CWD AFTER 3 YEARS

By: Engr. Roland V. Baro



WAREHOUSE



LABORATORY

EMPLOYEES LOBBY

CWD made a giant leap in terms of waterline and facilities through its major projects implemented from July 2007 to July 2010. For our concessionaires to feel comfortable, a cozy lobby was set up for their convenience. A well designed laboratory that ensures the quality and safety of our water was established. Construction of concrete fences was completed to secure our pumping stations and overhead tanks. In order to protect our electrical panels and chlorine rooms, CWD constructed 4 concrete pump houses of MCDC 1 & 2, Barandal and Asiacon Ph2. Four others for implementation this year are: Palao P1, Asiacon Ph1 P1, Major Homes, and Crossing pump stations.

To be able to resolve and reduce NRW, CWD implemented District Metering Area (DMA) to different locations such as DMA in Bagong Kalsada, Garden Homes, Masili, Pansol Looban, Pansol Solimar, Pansol Lumang Kalsada, Sucol, and Buensoseso Subdivision.



VEHICLES

MOTOR POOL

MOTORCYCLES

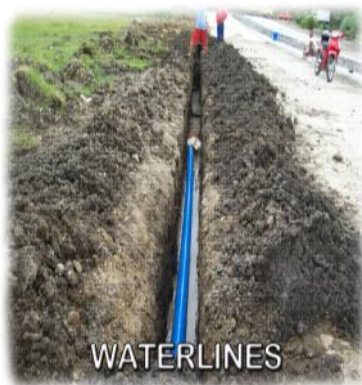
Aside from that, CWD also implemented the latest technology like the installation of data loggers, variable speed drives, and pressure regulating valves and the utilization of meter reading gadgets.



PUMPING STATION

GENSET

FENCE



WATERLINES



PUMPS

Projects which are more related to our daily operations are the expansion and rehabilitation of our waterlines. Waterline expansion projects already completed are Sirang Lupa, Sampiruhan, Dupax / Sitio Dampa, Turbina, Pasong Kalabaw, Bagong Kalsada, Camcaman Real, Sitio Maligaya, Paciano and Lakeview Subdivision. Waterlines rehabilitation and clustering projects completed within this period are Bucal to Pansol, Makiling, Gen. Lim, Pansol Looban and Barangay Tulo.

To maintain the water pressure and production demand, CWD replaced and provided 22 units of brand new pumps and motors in different well locations. In addition to that, CWD provided 2 units of generator sets in 2009, with a total of 10 generator sets to sustain the operation in selected areas during brown outs. According to the Production Department, CWD is planning to buy a 500-750 KVA generator set for Bucal pumping station to operate the 2- 200HP centrifugal pumps during brown out.

The above mentioned projects are very significant for our daily operations and have contributed a lot in enhancing our service.

CWD deserves a toast for this significant milestone!

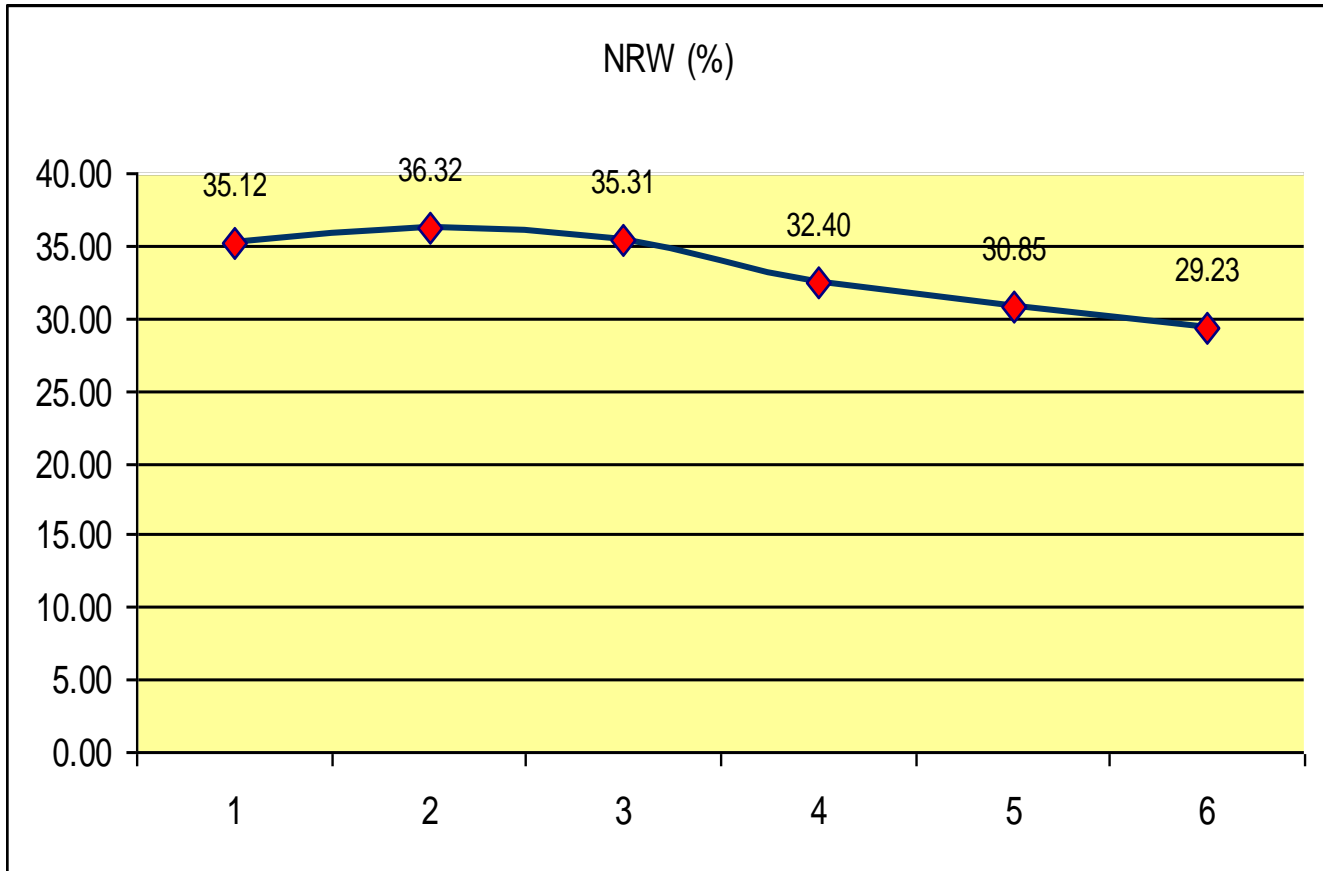
Happy 34<sup>th</sup> anniversary Calamba Water District!



# NRW IN DOWNSLIDE TREND!

By: Criz M. Bonaobra

## Non Revenue Water from January to June 2010.



(\*Data from Engineering and Production Departments)

CWD made a favorable down trend in its Non-Revenue Water (NRW). Commencing at 35.12% in January 2010, the registered NRW went down by approximately 6%, reaching the lowest record at 29.23% on June 2010. Such declining figures indicate effective management of water distribution and properly constructed water system. It also signifies effective performance on the part of the Management and the staff.

The District has been very vigilant in its leak management plan to reduce non-revenue water. In the fight against leaks are strategies like massive saturation drive in specific service areas conducted by the Engineering personnel, use of gadgets like variable speed/frequency drive and District Metering Area, and intensified field meter calibration. Such actions proved to be effective to ensure that water supply goes directly to every household and accurately gauge water use, thus reducing unaccounted water. Over and above these schemes, the Management intensified its campaign on leak detection program and apprehending illegal connections by encouraging cooperation from its concessionaires through rewards of tipsters who can provide important leads.

Truly, reducing NRW is a crucial challenge faced by the District requiring incessant collaborative action from its staff and concessionaires. We, therefore, encourage everyone to now target the 25% standard NRW or even lower. Going down to the standard means going up for excellence!

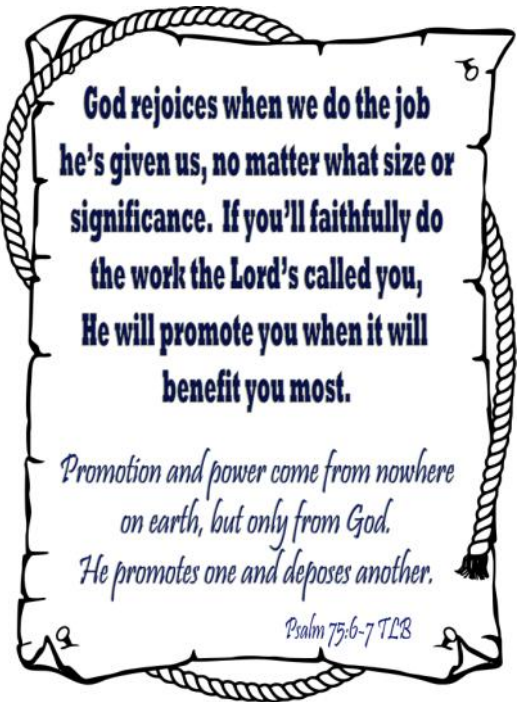
# MOST OUTSTANDING WATER DISTRICT

By: Emanuel B. Capulong



About time the CWD gets the recognition as Most Outstanding Water District for the entire Luzon. The District is poised to become the recipient of this prestigious award. No other local Water District has been listed this year as nominee for the award. This only proves that the CWD, in terms of genuine service, along with its growth and increasing number of valued concessionaires, is now ranked as one of the best.

As a very Large Water District, with 38,000 concessionaires as of date, and still counting, and with 39 pumping stations spread around the City of Calamba, CWD has become a dependable source of clean, sustainable, and potable drinking water. Surely, it will not stop here. CWD will continue to provide a true water service to all its concessionaires with dedication and profes-



## MAKE THEM ANSWERABLE!

By: Emanuel B. Capulong

We are now witnessing the wrath of nature. Since June 14, 2000, the Calamba Water District has been issuing findings, analysis, and recommendations addressed to national, provincial, and local government agencies on the issue of muddy waters and soil erosion brought about by real estate and subdivision developments in the upland areas. This concern was reiterated in letters by CWD, dated June 16, 2005 and September 26, 2006, addressed to all concerned subdivision developers. But this fell on deaf ears.

The onslaught of typhoons Milenyo, Ondoy, and Peping left considerable devastation and destruction in the city of Calamba. The situation is very alarming considering that the Bucal Spring, which is our main source of potable drinking water, is in danger of bacterial contamination caused by the continuous overflow of mud and soil erosion coming from the building constructions in the various subdivisions in the upland areas. It is clear that their structural plans and designs have no proper sewerage and drainage that will protect the low-lying areas. The CWD cannot stand idle. Some preventive action and penalty, judicial or extra-judicial, should be on the way.



# GACPA ~ STAWD CHAPTER, TURNS 1

*By: Melody E. Oyos*



“Strengthening Fiscal Responsibility” was the theme during the celebration of Government Association of Certified Public Accountants (GACPA STAWD Chapter) first year anniversary. This was attended by participants from various water districts in Southern Tagalog which was held last July 1-2, 2010 at the Development Academy of the Philippines in Tagaytay City, Cavite.

CWD participants were Ms. Chona Santos and Ms. Remedios Marfori from the Finance Department, and Ms. Flor Tapia and Ms. Pablita Rapal from the Administrative Department.

The two day celebration and seminar started with a mass, followed by the program proper. Engr. Samson B. Bedruz, Chairman of Tagaytay City WD graced the occasion

with an inspirational talk wherein he captured the participants attention with his remarkable “ANTS ACRO-NYM” in the word “Account ANTS”, A stands for always Anticipating, N for never, never stop, T for thinking for the future, and S to be a sunshine to others.

## “EXPANDED SENIOR CITIZEN ACT” for our senior concessionaires.

*By: Carmela M. Elepaño*

We are committed to implement RA 9994, also known as the Expanded Senior Citizens Act. Said Act mandates 5% discount on utility bills, effective July 2010, for all Senior Citizens (SC) provided that their respective water meter is registered under his/her name and the monthly consumption must not exceed 30 cubic meters (30 m<sup>3</sup>). The apartment whose water meter is registered under the name of a SC is excluded from enjoying the discount. To avail of the discount, the SC must present his/her ID personally or by an authorized representative at the CWD collection counter (Main Office and CWD Extension office). No ID, No Discount shall be strictly implemented.

Last July 2, 2010, a number of Senior Citizens have already availed of the said discount both at the Main and Extension Offices of CWD. Our trained and able staff are always ready to further explain matters connected with the implementation of said Act.

**A test of a person is how he behaves towards the old...  
but the affection and care for the old  
are the true gold mines of a culture.**

## HOW FORTUNATE ARE WE CALAMBEÑOS?

*By: Ma. Lourdes B. Tan*

How fortunate are the Calambeños in having adequate, clean, safe and potable water supply?

Although at times, there are some areas experiencing low water pressure or water interruptions due to scheduled system maintenance or brownout, I can say that Calambeños are still lucky compared to those residing in Metro Manila and its nearby areas. At present, Maynilad finds it difficult to produce enough water supply for customers. The Angat Dam, Maynilad’s main water source, which water level even increased because of typhoon Basyang, still is not enough to meet the Metro’s water demand.

The residents of about 117 barangays in Metro Manila were advised to conserve water at all times especially now that some of them are experiencing 6 hrs of rotating water interruptions.

Like them, we at Calamba might experience the same thing if, and only if, we do not give importance to this abundant blessing that we have. Being fortunate today doesn’t mean that we are still lucky tomorrow. For we do not know what lies ahead of us. Redundant as it may seem, water conservation remains our vital challenge and duty.

# TAP WATER IS BEST

By: Atty. Emilio C. Capulong, Jr.



Many modern cities the world over regularly urge their citizens to use tap water instead of bottled water. They advertise the truth that **tap water is better and more wholesome than bottled water**. Why should not the same truth be propagandized here in Calamba? As we all know, there are numerous outfits of bottled water right here in Calamba (whose bottled waters, incidentally, are drawn from CWD's own groundwater). Ironically, however, our townspeople are imperceptibly misled into believing that **CWD tap water is inferior, probably unhealthy, compared to the bottled water**. Definitely this parody should be rectified. In doing so, CWD must take the lead.

For this to be fully realized there should be continuing environmental safeguards for the sake of keeping our tap water pure and wholesome. But clean tap water requires clean environment, and maintaining a clean environment is a very serious, day to day activity, among our people. In very simple ways, people in the community can be made to contribute towards water and environmental enhancement and integrity. In this endeavor, CWD is taking the lead, and encouraging the appropriate government agencies in Calamba to join forces in achieving this. We are happy that, at the CWD level, there has already been a beginning.

Let us remember: tap water is best!

High quality water is more than the dream of the conservationists, in the right quantity at the right place at the right time is essential to health, recreation, and economic growth.

# Environment

By: Engr. Restituto B. Sumanga

*Traveling through the light,  
I hope it gives me might,  
Not in a fight, but to see what's right  
Just to make my community unite.*

*Nature too much devastated  
Where are those times we wasted?  
Before, looking outside, seeing the trees,  
Watching flowers in the breeze*

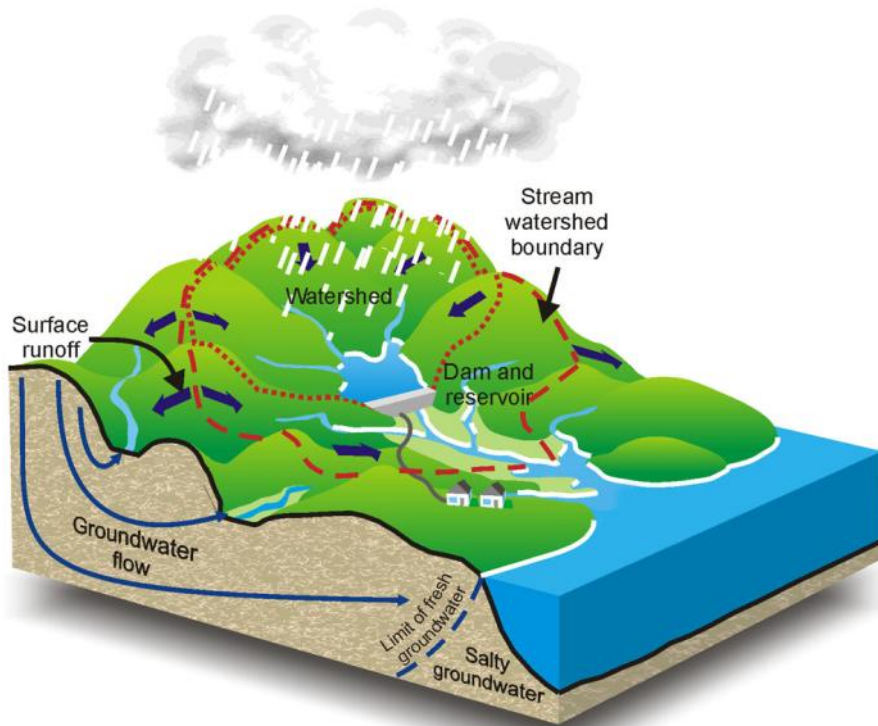
*If polluting is not all we do,  
People in this world won't always be blue  
Thousands of people dying,  
During the night, you hear children crying*

*This planet can't survive by itself,  
I don't care about your wealth,  
Help me in helping you,  
Let us show the world what we can do.*

# CWD Taking The Lead...

## PARTNERSHIP IN WATERSHED MANAGEMENT

By: Carlo O. Rodriguez



Distinct and separate governmental instrumentalities have recognized that water sources must be protected in relation with the development of an environment conducive for future generations. It is a global call, for both public and private entities.

Water distribution is normally managed by local water districts, with the active support of the Local Water Utilities Administration (LWUA), in terms of technical or financial aid. But local water districts do not have direct control over the watersheds that support the water supply. The local government units (LGU), as mandated by the 1991 Local Government Code, manage our watersheds, but in practice this is undermined by the fact that watersheds are still largely managed and controlled

by the Department of Environment and Natural Resources (DENR).

Recently, DENR, LWUA and The Philippine Association of Water Districts, Inc. (PAWD) concluded a Tri-partite Memorandum of Agreement on watershed management. This historic covenant took place last September 30, 2009, and it clearly defined the tasks of the three mentioned entities. Subsequently, delineation of their work had been defined.

Even before, Calamba Water District in its own little way and effort had contributed in the watershed management. For more than a decade, through a series of Memorandum of Agreement with the University of the Philippines – Los Banos, the District has extended its assistance in the preservation and protection of the Mount Makiling Watershed. Funding for additional seedling propagation by the DENR –CALABARZON has likewise been a thrust of the District for three years. Our District is also active in the series of workshops leading to the protection of the San Cristobal Watershed; this is initiated by Coca-cola Inc. and by the Calamba City Environment and Natural Resources Office (CENRO).

A comprehensive framework and approach in the watershed management had been introduced to the District last June 24 – 25, 2010. Our very own Department Managers Ms. Paulina A. Samiano and Mrs. Delia M. Sumanga, participated in the National Summit On Watershed Management with the theme of **“Building Sustainable Partnerships for Sustainable Watersheds”** held in Puerto Princesa City.

One of the objectives of the summit is to lead and to be involved in a nationwide tree planting program. Meetings with Calamba CENRO had been conducted, The District and CENRO shall work hand-in-hand in establishing a Mini Forest Park in the 1,258 square meters land area owned by the government which is situated in Brgy. San Cristobal, Calamba City. This is in line with the program for the Protection and Preservation of San Cristobal Watershed. On the other hand, the District continues its commitment in planting fruit bearing trees in the 11,497m<sup>3</sup> parcel of land situated at Brgy. Bucal. This activity will be held on September 04, 2010, as we celebrate the momentous 34th anniversary of the District. We will take the lead in nursing our watershed through tree planting activity.

# A Glimpse @ CWID



# A Glimpse @ CWD

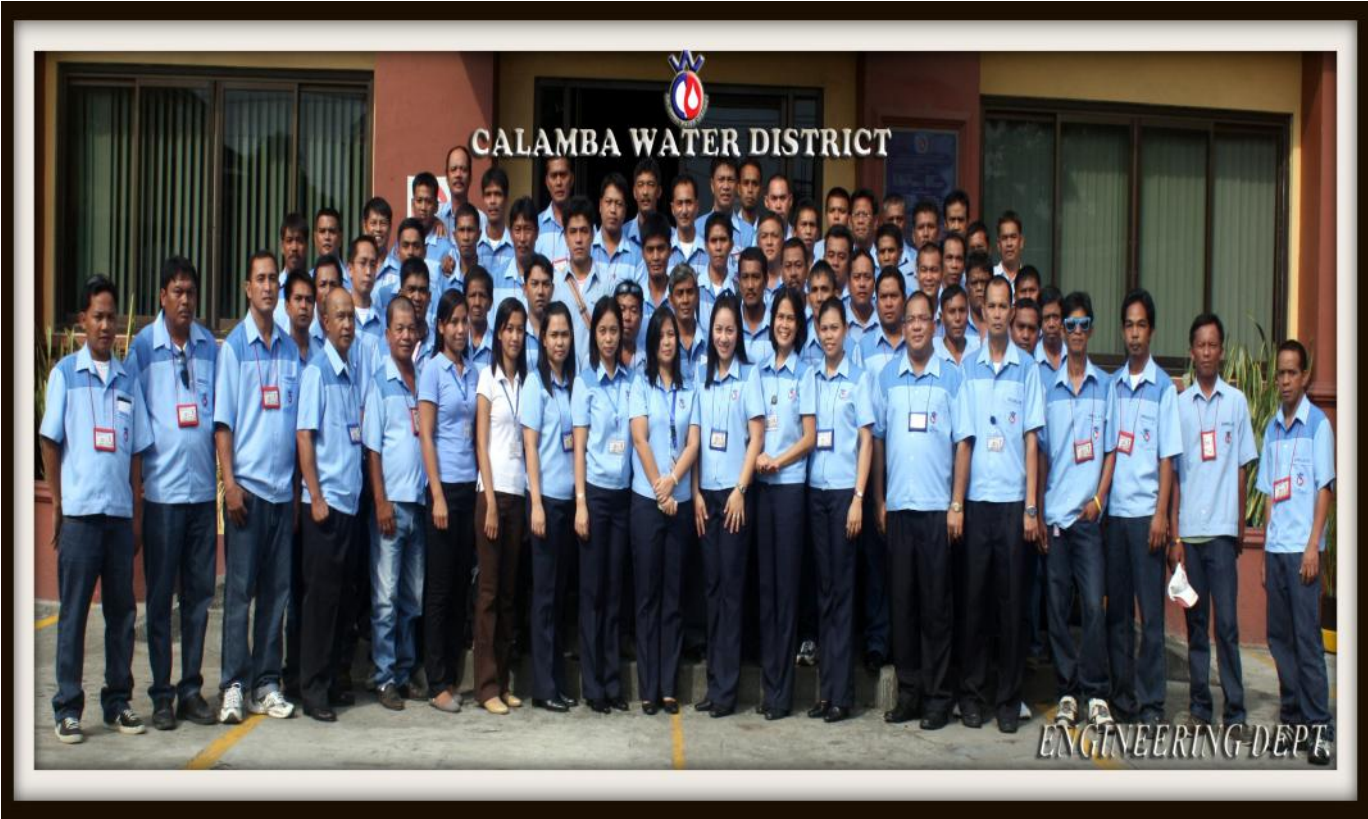


# A Glimpse @ CWD





# A Glimpse @ CWD



# TANGLAW

By: Carlo O. Rodriguez

Maalab na pagbati sa katatapos na ika-tatlong Collective Negotiation Agreement sa pagitan ng Calamba Water District at Nagkakaisang Lakas ng Manggagawa ng Calamba Water District.

Muli, mahahalagang hakbang pagsulong para sa karapatang mag-organisa ang mga rank-and-file employees, at pangangalaga at pag-papaunlad ng mga benepisyo, ang nilaman ng katatapos na kasunduan sa pagitan ng ating CWD Management at

NLM-CWD. Wasto ring kinilala sa sunduan ang pangangailangang ang bawat isa bilang isang lingkod bayan sa ating nasasakupang syudad.

Taong 2003 nuong ating sinimulang gamiting prinsipyong gabay ang Militante, Progresibo at Makabayang Unyonismo. Masalimuot ngunit mapaghamon para sa buong kasapian ng ating unyon ang bawat taon mula 2003.

Sa loob halos ng pitong taon, pag-aaral at pag-kakatuto ang siyang hatid nito. Walang puwang para satin ang magpakalmante o magbalewala sa anumang di paborableng banta sa ating karapatan at ka-



Ang ika-tatlong Collective Negotiation Agreement signing na ginanap noong Agosto 2, 2010.

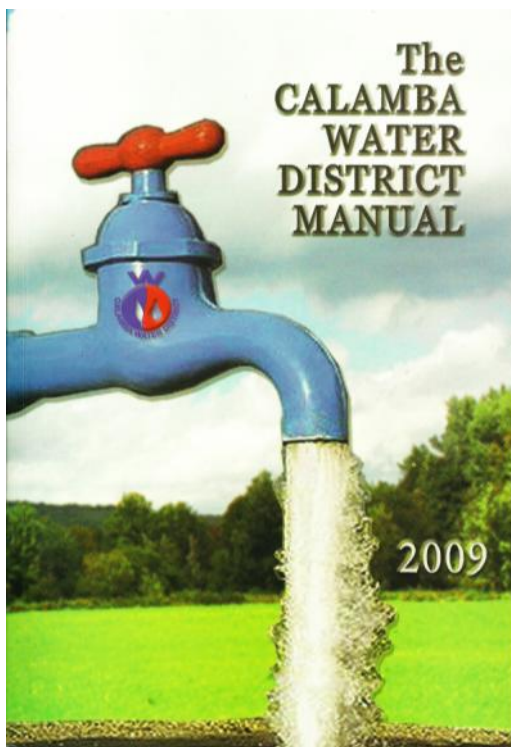
nasabing ka-galingan, bilang kawani. Nararapat lamang na ating magpakahusay iwaksi ang pagiging mainipin sa tagumpay at pag-iral ng anumang uri ng paksyunalismo o pagkakahati ng ating organisasyon.

Mas masiglang pag-aaral pang-uyon at pagsusuri ng bawat sitwasyon ating pagdadaan ang atin pang isasagawa. Ang batayang prinsipyong ating taglay ang ating sandigan sa pagresolba ng anumang sigalot o suliraning ating kakaharapin.

Pinatunayan ng ating halos pitong taon na karanansan na tanging ang Militante, Progresibo at Makabayang Prinsipyo ang tanglaw ng Nagkakaisang Lakas ng Manggagawa ng Calamba Water District.

## CWD Manual, Gabay at Panuntunan

By: Mylenne G. Rieza



Alinsunod sa Board Resolution No.3, inilunsad ng Calamba Water District ang isang malawakan at komprehensibong manual. Ang nasabing manual ay bunga ng sama-samang mga panuntunan halaw sa PD 198 at Civil Service Commission. Layunin ng nasabing manual na magsilbing gabay at maghatid ng direksiyon at impormasyon sa mga empleyado ng CWD.

Nagdaos ang Human Resource Division sa pamumuno ni Gng. Elenita V. Panganiban ng "Orientation" upang talakayin ang nilalaman ng manual at gayundin upang ipamahagi ito sa mga empleyado. Ang mga empleyado at kawaning dumalo sa orientation ay hinikayat na aktibong makilahok sa talakayan upang sa gayon ay maunawaan nila ng konkreto ang mga panuntunan ng Distrito.

Naisakatuparan ang paglilimbag ng CWD manual sa pagsisi-kap ng komiteng binubuo ng mga sumusunod: Gng. Elenita V. Panganiban, Atty. Emilio C. Capulong Jr., Atty. Eusebio P. Navarro Jr., Engr. Restituto B. Sumanga Sr., Gng. Paulina A. Samiano, Gng. Delia M. Sumanga, Gng. Geraldine G. Manguiat at G. Emanuel B. Capulong. Sa pamamagitan ng manual na ito, gabay at panuntunan tungo sa maayos na trabaho at serbisyo, alinsunod sa patakaran ng CWD ang hatid nito.

Mabuhay Calamba Water District!



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**WATERLIFE  
NEWS MAGAZINE EDITORIAL**

Happy 34th  
Anniversary!



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the adventures of  
**PETER the METER READER**



BY: EDGAR M.



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